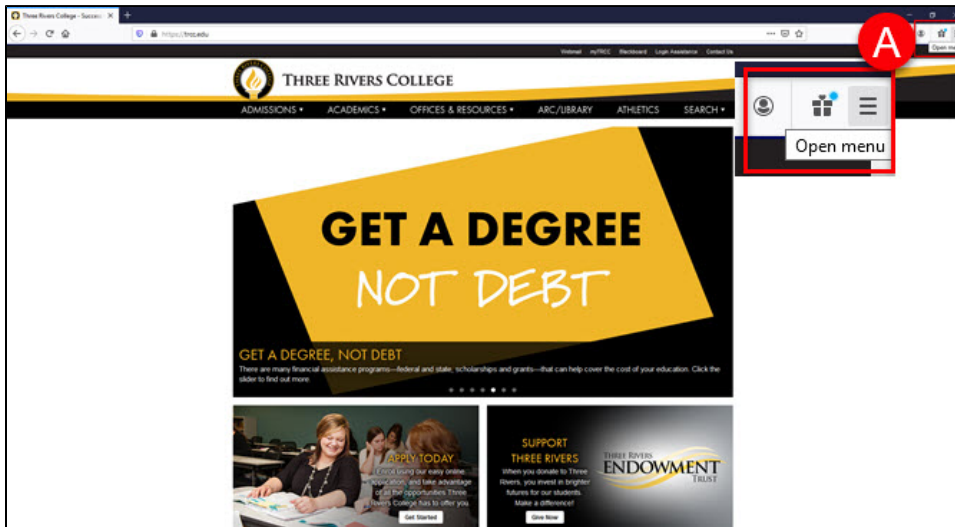


Reset Mozilla Firefox

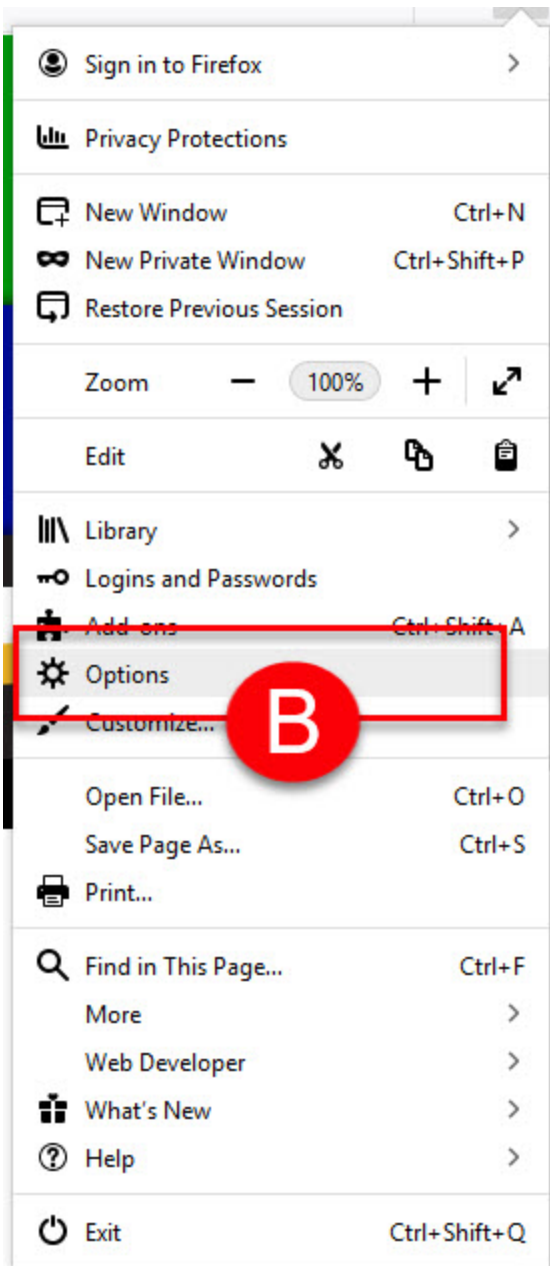
Current as 06/25/2020 for Mozilla Firefox version 77

To clear the cache, cookies or history in Mozilla Firefox:

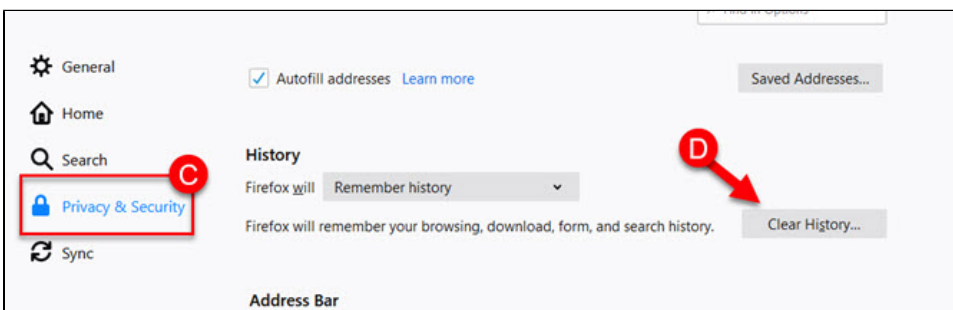
1. In the upper right corner of the Mozilla Firefox browser, click the **Hamburger Menu (Open Menu)** button (Figure A).



2. Select **Options (Figure B)** in the menu that appears.



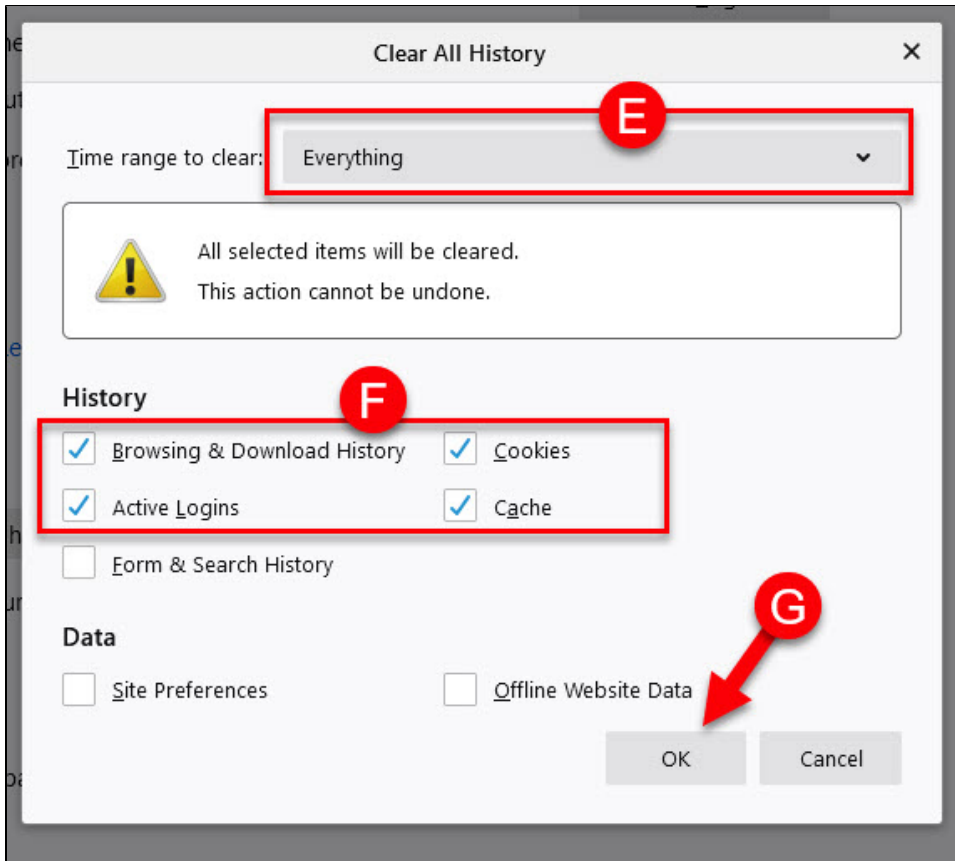
3. Click **Privacy & Security (Figure C)** in the Left Hand Navigation Panel. Scroll down and then click the **Clear History... button (Figure D)**.



4. In the new window that opens, choose **Everything** from the drop down menu (Figure E). Make sure all of the following are checked (Figure F)
 - Browsing & Download History
 - Cookies
 - Cache

- Active Logins

5. Click **OK (Figure G)**



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