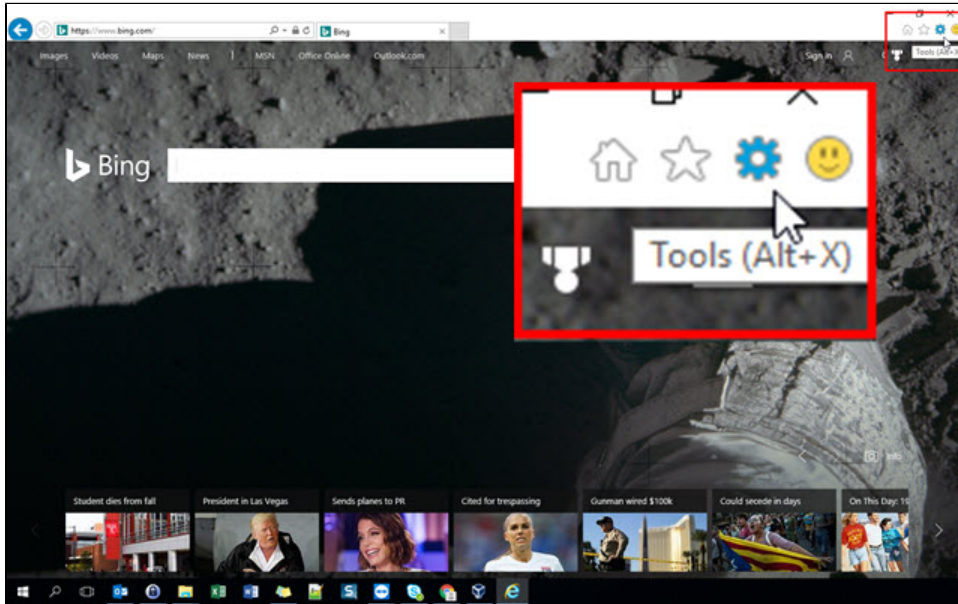


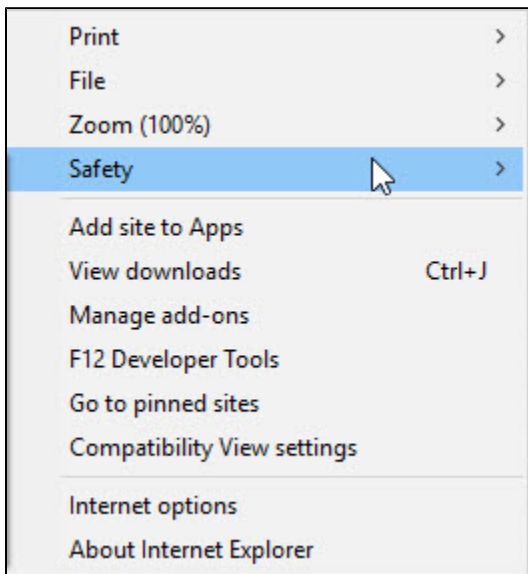
# Reset Internet Explorer

## To clear the cache, cookies or history in Internet Explorer 11:

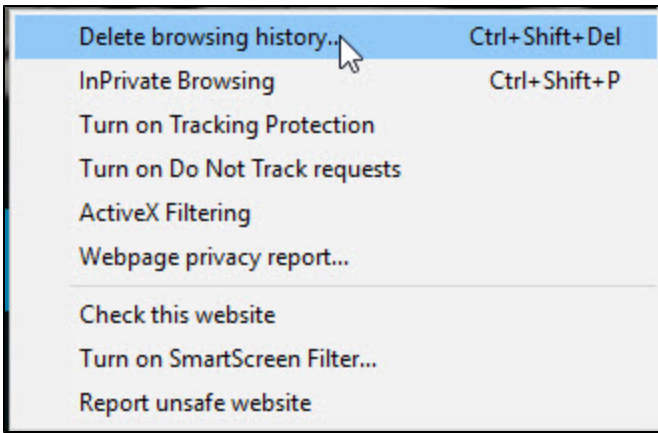
1. Click the **Gear Icon** in the top right corner of the page.



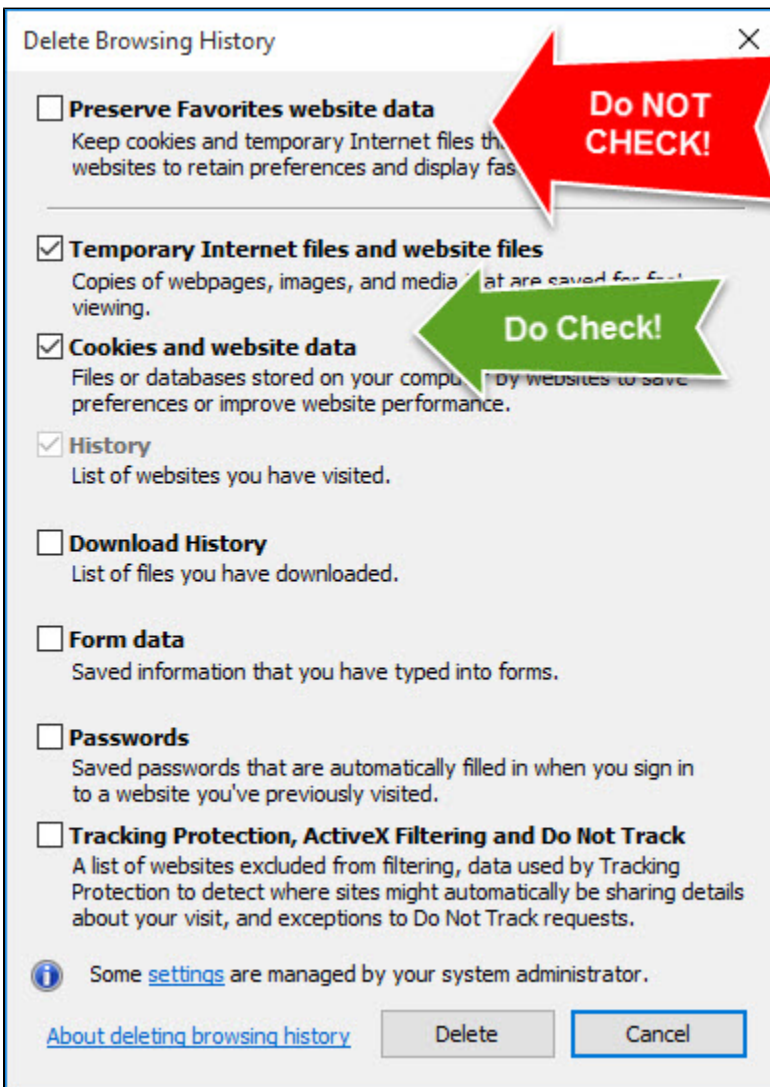
2. Mouse-over **Safety**



3. Click **Delete browsing history...** from the menu.



4. Make sure "Preserve Favorites website data" is **NOT** checked, and check both "Temporary Internet Files" and "Cookies" then click Delete.



**BACK**

