

# GET BLACKBOARD HELP

Office of Distance Learning Services

Blackboard and ITV Support

[Unable to Log into Blackboard?](#)

Office Phone: 573-840-9544 (voicemails are recorded and emailed to [blackboard@trcc.edu](mailto:blackboard@trcc.edu))

Email: [blackboard@trcc.edu](mailto:blackboard@trcc.edu)

## Summer 2019 Session Blackboard Support Hours

The Distance Learning Services office will be available for technical Blackboard support during the dates and times listed below during the Summer 2019 session.

Monday May 20th – Friday May 31st	8:00 AM to 5:00 PM
Monday June 3rd – Thursday July 25th	7:00 AM to 8:30 PM ( <i>Summer Session</i> )
Monday July 29th – Friday August 16th	8:00 AM to 5:00 PM
Monday August 19th – ( <i>End of Fall Semester</i> )	8:00 AM to 9:30 PM

### Unable to Login into Blackboard during the summer session?

1. First check to see if you can log into your student email, which uses the same password as your blackboard account.
2. To request a password reset, call the Welcome Center at 573-840-9605. Once they have verified your identity, an IT support ticket will be opened. Passwords are reset periodically throughout the work day.

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**BACK**