

GET BLACKBOARD HELP

Office of Distance Learning Services

Blackboard and ITV Support

[Unable to Log into Blackboard?](#)

Office Phone: 573-840-9544 (voicemails are recorded and emailed to blackboard@trcc.edu)

Email: blackboard@trcc.edu

Special 2018-2019 Winter Semester Support Hours

The Distance Learning Services office will be available for support during the dates and times listed below during the Winter 2018-2019 session and beginning of the Spring 2019 semester. In the event of an emergency, all emails will be monitored outside the scheduled office hours listed:

Monday December 10th – Friday December 14th	8:00 AM to 5:00 PM
Monday December 17th – Tuesday December 18th	8:00 AM to 5:00 PM
Wednesday Dec 19th – Friday Dec 21st	9:00 AM to 1:00 PM
Wednesday Dec 26th– Friday Dec 28th	9:00 AM to 1:00 PM
Monday Dec 31st	9:00 AM to 1:00 PM
Monday Jan 7th	8:00 AM to 5:00 PM (Offices will be closed from 11:30 AM to 1:30 PM for college wide staff meetings)
Tuesday Jan 8th – Friday Jan 11th	8:00 AM to 5:00 PM
Monday Jan 14th to end of Spring 2019 semester	8:00 AM to 9:30 PM

Unable to Login into Blackboard during the winter session?

1. First check to see if you can log into your student email, which uses the same password as your blackboard account.
 2. Email your instructor informing them you are unable to log into blackboard or student email account with the information below. If you cannot log into your student email, call the Distance Learning Office and they will assist you with emailing your instructor with this information. Our voicemails are forwarded to our email if you leave a message.
 - First Name
 - Last Name
 - Three Rivers Student ID Number
 - Birthdate (Month / Date / Year)
 - Your phone number where you can be reached
 3. Once your instructor has received this information, they will be able to request a password reset from Three Rivers' IT staff.
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